

## The Essential Discipline for Digital Transformation

#### Troy A. Peterson

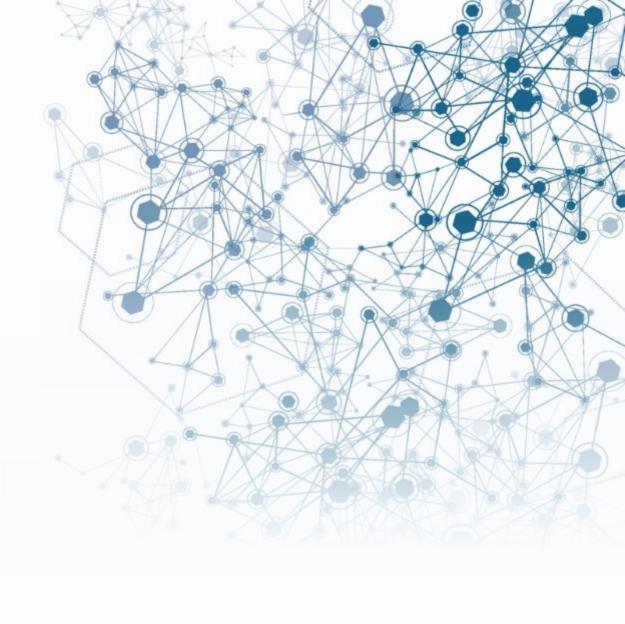
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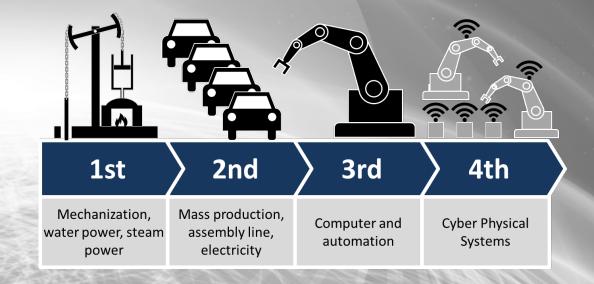
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## Digital Transformation & the Forth Industrial Revolution

"The world is entering the Fourth Industrial Revolution. Processing and storage capacities are rising exponentially, and knowledge is becoming accessible to more people than ever before in human history. The future holds an even higher potential for human development as the full effects of new technologies such as the Internet of Things, artificial intelligence, 3-D Printing, energy storage, and quantum computing unfold."

The Global Information Technology Report Innovating in the Digital Economy World Economic Forum

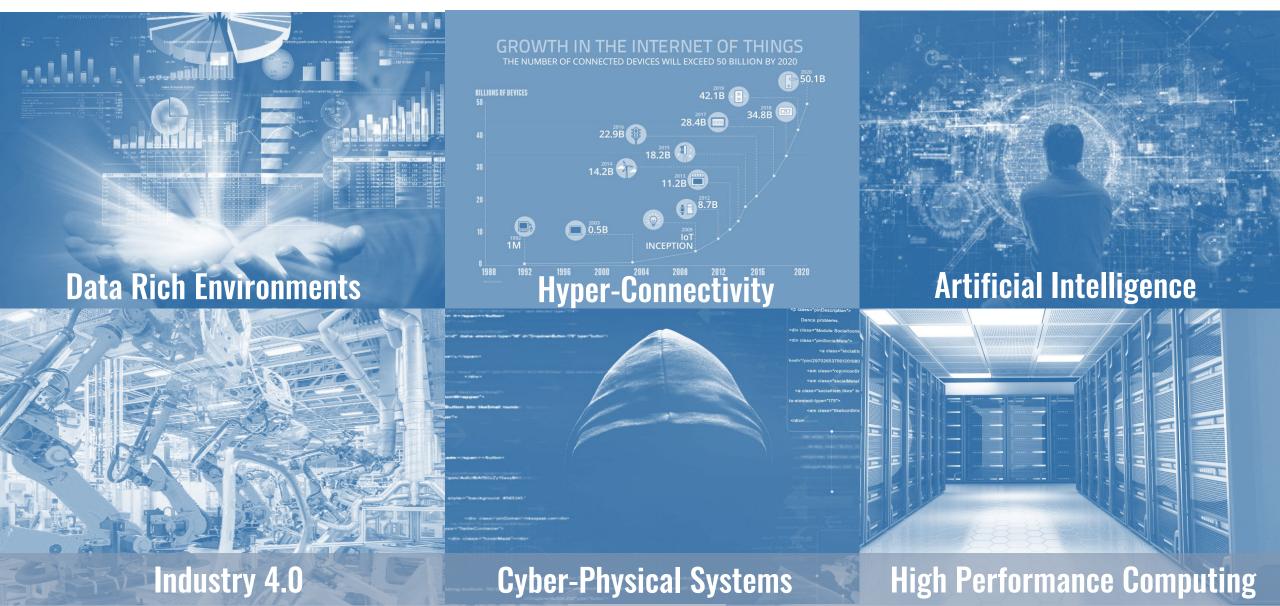




What is the role of Systems Engineering in the next Industrial Revolution



## INCOSE How Well Have We Taken Advantage of the Latest Technologies and Trends?





"When the rate of external change exceeds the rate of internal change, the end of your business is in sight."

Jack Welch



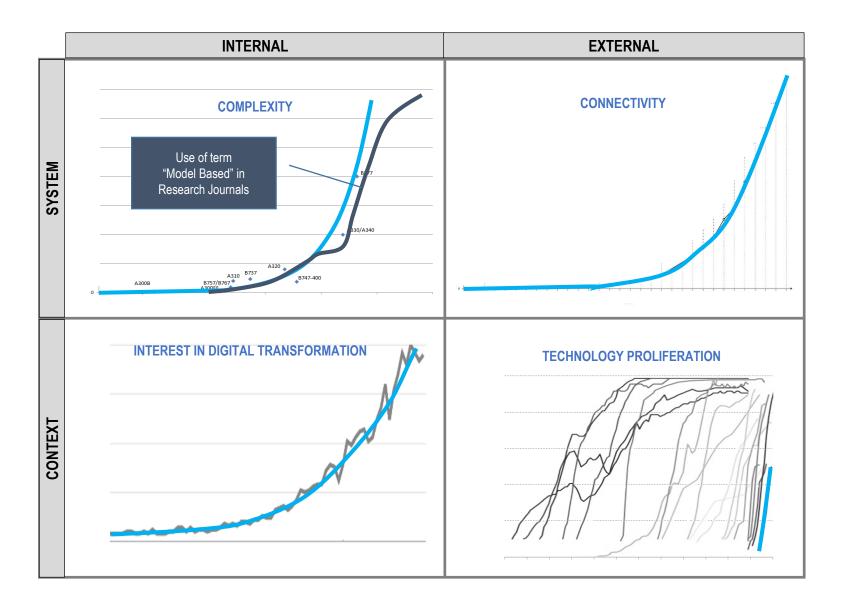
### How should we address rapid rates of change?

"Today more and more design problems are reaching insoluble levels of complexity."

"At the same time that problems increase in quantity, complexity and difficulty, they also change faster than before."

"Trial-and-error design is an admirable method. But it is just real world trial and error which we are trying to replace by a symbolic method. Because trial and error is too expensive and too slow."

 Christopher Alexander, "Notes on the Synthesis of Form" Harvard University Press, Cambridge Massachusetts, 1964





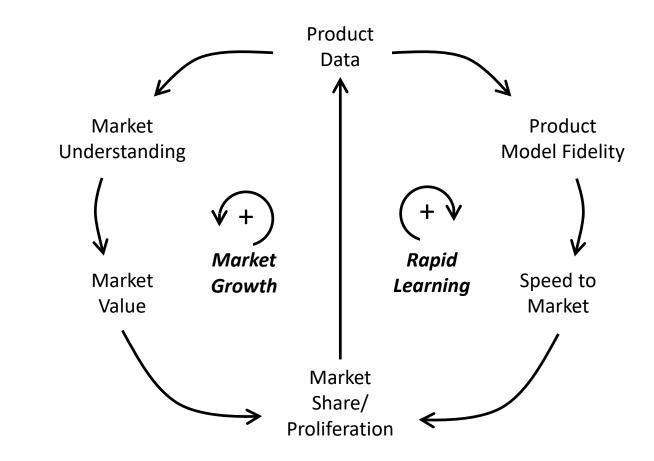
## What's Required to Better Integrate Technology and More Swiftly Adapt?

## THE WALL STREET JOURNAL

#### Models Will Run the World

By Steven A. Cohen and Matthew W. Granade - August 19, 2018

- If software ate the world, models will run it.
- There is no shortage of hype about artificial intelligence and big data, but models are the source of the real power behind these tools.
- Their products get better, allowing them to collect more data, which allows them to build better models, making their products better, and onward.
- The software revolution has transformed business. What's next? Processes that constantly improve themselves without need of human intervention.



## **INCOSE** Shifting our focus to System Information

1 Content

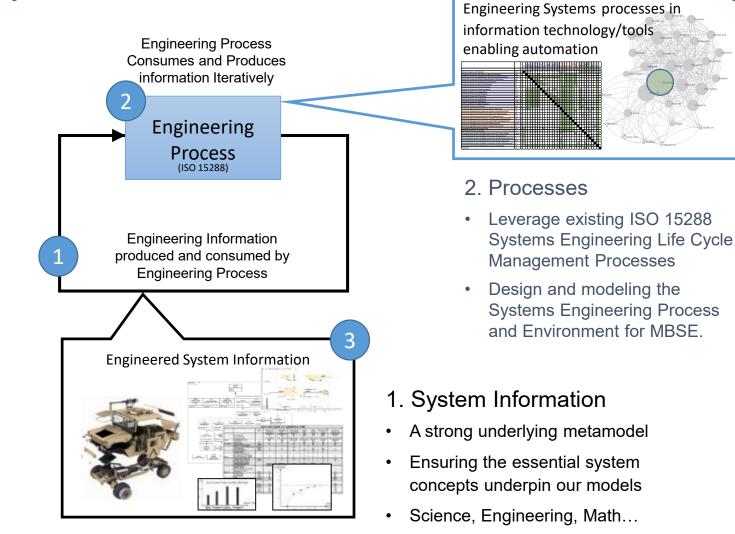
Key system information that must be produced, consumed and maintained consistently across the life cycle

Process

Interrelated activities that direct what information goes where, when and to whom

3 Automation

Digital federation, integration, automation through the use of tooling, standards, common interfaces etc.



http://www.omgwiki.org/MBSE/doku.php?id=mbse:pbse

Remember: Automating junk, makes more junk automatically



(6.1.1)

(6.2.1)

(6.2.2)

(6.2.3)

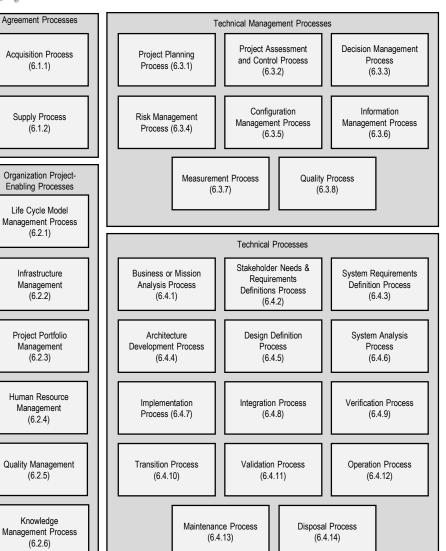
(6.2.4)

(6.2.5)

Knowledge

(6.2.6)

INCOSE ISO 15288 as a Framework for MBSE Assessment

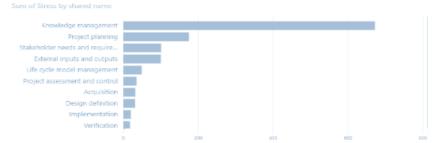


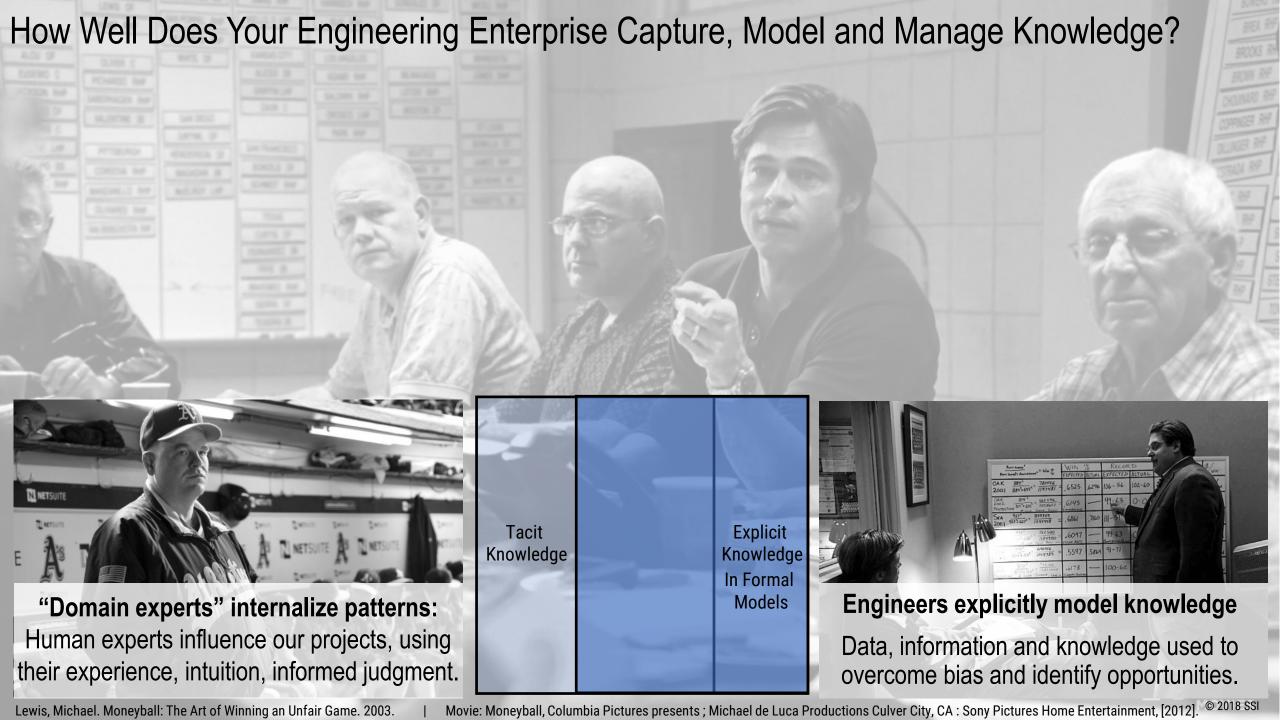
Architectu System ana Stakeholde Operation Maintenand Decision n Confidu Measuremen Disposal Informatio Risk manag Life cycle Acquisitio Project as External Tailoring Infrastruc Quality as Human reso. Portiolio.

System red

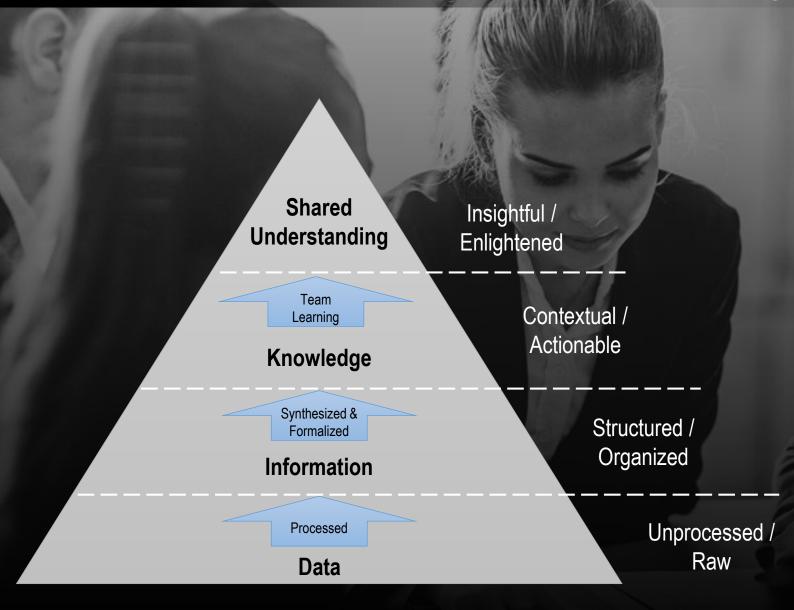
Transition

ISO 15288 Process Area interactions from INCOSE Handbook N<sup>2</sup>





## Model Based Methods Improve Shared Understanding



Virtual Engineering
Part of The Digital Revolution



**From:** ...Limitations of document-based approaches, but is still in an early stage of maturity similar to the early days of CAD/CAE.

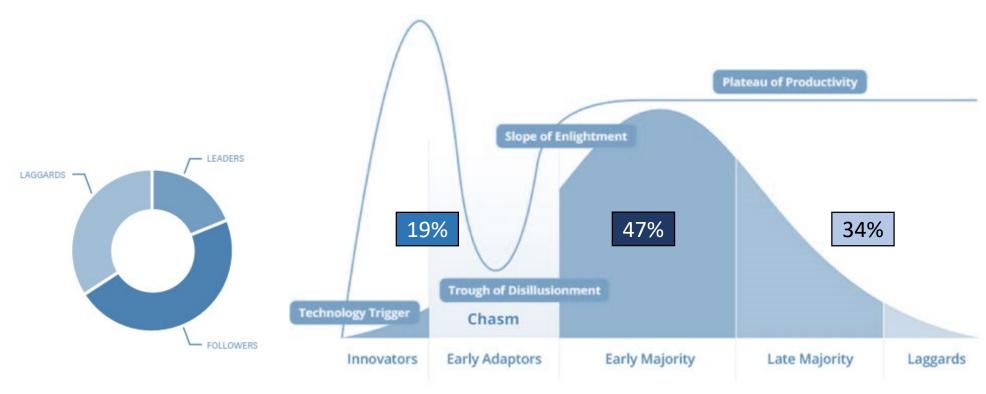
**To:...**The use of internet-driven knowledge representation and immersive technologies enable highly efficient and **shared human understanding** of systems in a virtual environment that span the full life cycle from concept through development, manufacturing, operations, and support.



- It's a paradigm shift
- The previous state is unrecognizable
- It doesn't happen overnight, it takes time, and effort



## INCOSE Accelerating: Technology Adoption – Hype and Chasm



Rating of company's digital maturity in leadership and management<sup>5</sup>

More than 80% of respondents are either followers or laggards

#### Where would you plot your organization today?

- 1. Hype Cycle is a branded graphical presentation developed and used by IT research and advisory firm Gartner
- 2. Hype Cycle Graphic: https://en.wikipedia.org/wiki/Hype cycle
- 3. Moore, Geoffrey A. "Crossing the Chasm and Beyond" Strategic Management of Technology and Innovation Third Edition 1996
- 4. Hype Cycle, Chasm Combined Graphic: <a href="http://www.datameer.com/blog/big-data-analytics-perspectives/big-data-crossing-the-chasm-in-2013.html">http://www.datameer.com/blog/big-data-analytics-perspectives/big-data-crossing-the-chasm-in-2013.html</a>
- 5. Driving Digital Transformation: New Skills for Leaders, New Role for the CIO, Harvard Business Review



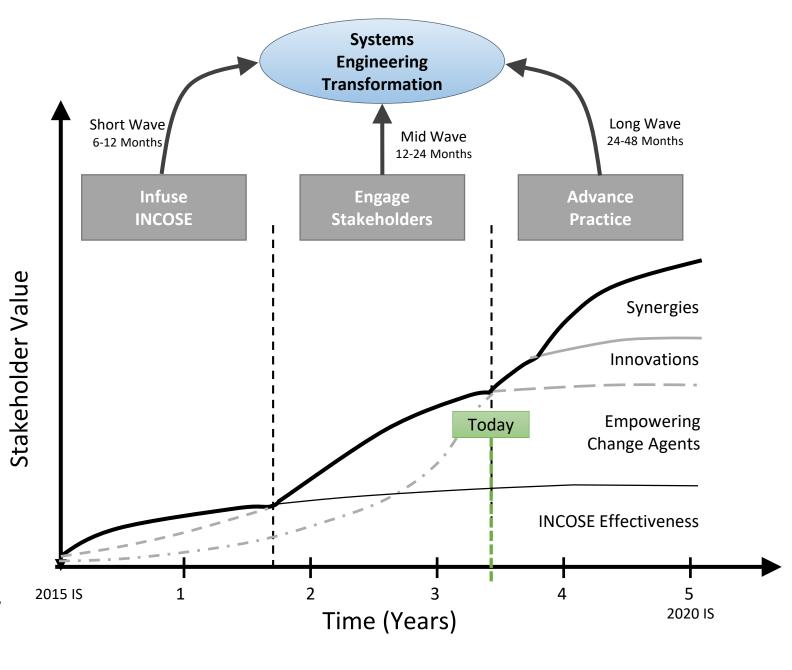
## Transformation Strategy Overview

- Vision
- Mission
- Mission Areas
- Goals
- Objectives

Vision	Systems Engineering is acknowledged as a model based discipline				
Mission	INCOSE accelerates the transformation of systems engineering to a model-based discipline				
Mission Area #	1	2	3		
Mission Area	Infuse INCOSE	Engage Stakeholders	Advance Practice		
Mission Area	What can INCOSE Do?	What is practiced and needed?	What is possible?		
Goals	Infuse model based methods throughout INCOSE products, activities and WGs	Engage stakeholders to assess the current state of practice, determine needs and values of model based methods	Advance stakeholder community model based application and advance model based methods.		
Objective 1 Foundations	Inclusion of model based content in INCOSE existing/new products (Vision, Handbook, SEBoK, Certification, Competency Model, etc.)	Define scope of model based systems engineering with MBE practice and broader modeling needs	Advance foundational art and science of modeling from and best practices across academia, industry/gov. and non profit.		
Objective 2 Expand Reach	Expand reach within INCOSE of MBSE Workshop; highlight and infuse tech ops activities with more model based content (products, WGs etc.)	stakeholders and characterize their	Increase awareness of and about stakeholders outside SE discipline of what is possible with model based methods across domains and disciplines (tech/mgmt)		
Objective 3 Collaborate	Outreach: Leverage MOUs to infuse model based content into PMI, INFORMS, NAFEMS, BIM, ASME and others, sponsoring PhD Students, standardization bodies, ABET	Build a community of Stakeholder Representatives to infuse model based advances into organizations practicing systems engineering.	Initiate, identify and integrate research to advance systems engineering as a model based discipline		
Objective 4 Assessment/ Roadmap	Assess INCOSE's efforts (WG, Objectives, Initiatives etc.) for inclusion of model based methods across the Systems Modeling Assessment/Roadmap	Engage stakeholder community with Systems Modeling Assessment/ Roadmap to better understand the state of the practice of MBSE. Push and pull content from stakeholders (change agents and the "to be convinced")	Provide baseline assessment framework, Systems Modeling Roadmap, to create a concrete measure of current state of the art of what's possible/what's the potential.		



- Mission Areas
- Internal Short Wave
- External Mid Wave
- Advancing Long Wave
- Waves Run Concurrently
- Activities build on each other
- Important to fully engage stakeholder this next year. Pilot Assessment & Roadmap this CY and kick-off more broadly at 2017



IW.



## **INCOSE** Transformation Developments and Outcomes

#### **Outcomes Achieved**

- Supported incubation of >7 Challenge Teams/WGs
- Provided >35 INCOSE Transformation briefings
- INCOSE IS and IW MBSE Lightening Rounds
- Model Wrapper / Features Packaging Framework
- Model Based Assessment Roadmap
- Model Based Stakeholder List
- Model Based Enablers & Roadblocks
- INCOSE Transformation Webinar
- Strategy & Action Plan
- Transformation website created
- Many Transformation Briefings

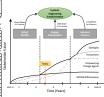
#### **New/Related Developments**

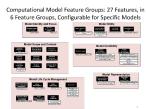
- Challenge Teams as Innovation Incubators
- Collaborative V&V of models with ASME
- Expanding and Developing new MOUs
- Supporting OCM effort within INCOSE
- MBSE FAQs Development
- Model Based Exemplars
- INCOSE MBSE Primer
- Model Based Value Briefing
- Supporting ST4SE: Semantic Technologies
- INCOSE Assessment Roadmap completion

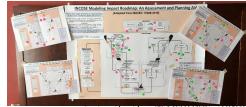
#### **Next Steps**

- Kickstart and Support Transformative INCOSE Activities
- Infuse Change Management principles across INCOSE
- Collaborate with FUSE, Vision etc.
- Establish a Sector Ambassador program to extend reach
- Improve communications (INSIGHT Transformation Corner Update webpage on incose.org)
- Update and refine metrics on Strategy
- Continue Working Standards review for changes related to model based











Documents to Models	Process / Methods	Model Based ROI
Enablers  Translate models into decision maker language  Ability to analyze quickly, proper level of fidelity  Change management best practices	Enablers  Clearly demonstrate the value of system model(s)  Mode's uncover errors in existing artifacts  Aid an early adopter with a pain point	Enablers  - Steing though the "Mystique" of MBSE  - Framework to view ROI by process area  - Capitalizing models as intellectual property
Needs  - Models need to answer stakeholder questions - Connect modeling to programmatic success - Demonstration how modeling speeds innovation	Needs - Systems engineering and domain omblogies - Common MBSE methods and practices - Better ability to review model quality/accuracy	Needs  Baseline to compare MBSE application Viewpoint of ROI from multiple stakeholders  Covering all of ISO 15288 process areas
Obstacles  Why change, what is the RO! Installely to Innew if model used is reliable VVUO Up forth costs in resources, time to learn etc.	Obstacles  Contacting and policy Use of sequiments documents versus models Benefits are not obvious but they should be	Obstacles  • Wesk Systems Eng. bundation for MBSE  • Lack of understanding; one size does notifical  • Expressing Soft versus "Hard" ROI for MBSE

Vision	discipline			
A/Quilon	INCOSE accelerates the transformation of systems engineering to a model-based discipline			
	-	3		
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## INCOSE Transformation, Change and Trust – Speed Depends on Relationships

Leading Change: John P. Kotter

Eight-Step Process for undertaking major change.

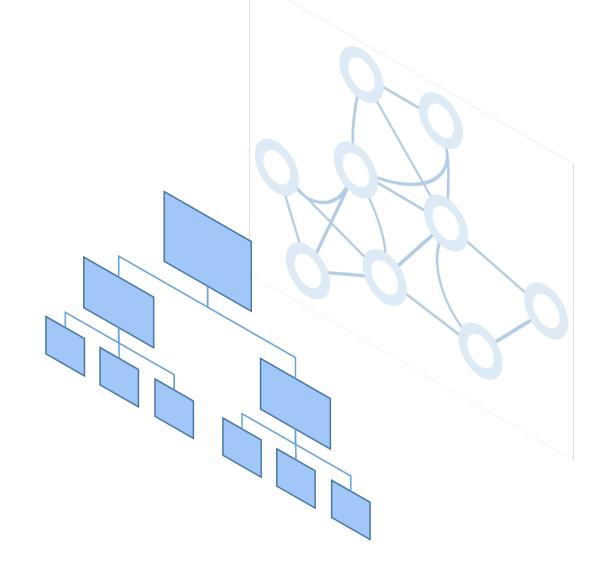
#### 1. Creating a Sense of Urgency

- 2. Building a Guiding Coalition
- 3. Developing a Strategic Vision and Initiatives
- 4. Expanding the Network of Change Agents
- 5. Empowering Broad-Based Action
- 6. Generating Short-Term Wins
- 7. Consolidating Gains and Producing More Change
- 8. Instituting Change in the Culture

#### Accelerate: John P. Kotter

Kotter's new book *Accelerate* refines principals and adds the concept of a "dual operating system".

- One operating system is characterized by management, hierarchy and driven toward efficiency
- The other is characterized by leadership, networks, relationships, strategic acceleration and driven to innovate.





# Systems Engineering is the essential discipline for Digital Transformation

## "It is not necessary to change. Survival is not mandatory." W. Edwards Deming



#### **INCOSE's Transformation Strategic Objective:**

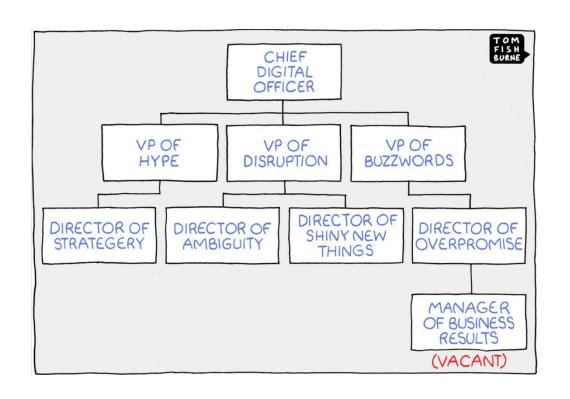
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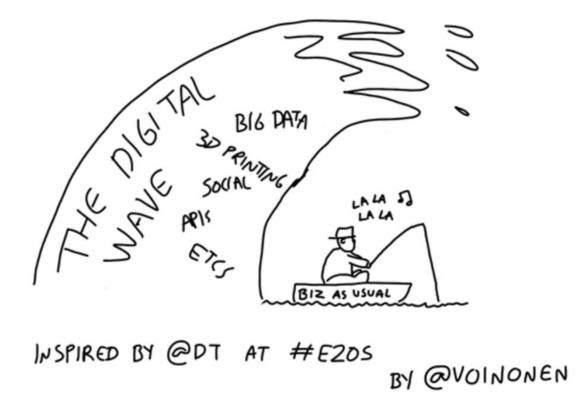
#### **Engage as a Transformation Stakeholder Representative, visit:**

https://www.incose.org/about-incose/transformation



### **Digital States**





**Digitally Zealous** 

**Digital Denial** 





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Troy Peterson, SSI Vice President, and INCOSE Transformation lead is a recognized leader in developing model based solutions to speed innovation and solve complex systems challenges. He has led the delivery of numerous complex systems and methodologies while at SSI, Booz Allen and Ford Motor Company. His experience spans academic, non-profit, commercial and government environments across all lifecycle phases. Troy received a BS in Mechanical Engineering from Michigan State University, an MS in Technology Management from Rensselaer Polytechnic Institute and an advanced graduate certificate in Systems Design and Management from Massachusetts Institute of Technology. He also holds INCOSE CSEP, PMI PMP, and ASQ Six Sigma Black Belt Certifications.



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